



*World Leader in Resin Technology*

955 Highway 57 East  
Collierville, TN 38017

AOC LLC Resins

September 26, 2011

Subject: AOC, LLC REACH Compliance Program

Dear Valued AOC, LLC Customer,

The purpose of this communication is to advise our customers of AOC, LLC REACH compliance program. REACH (**R**egistration, **E**valuation and **A**uthorization of **C**hemicals) entered into force, in all countries of the European Union (EU), beginning June 1, 2007. It requires all EU based manufacturers and importers of chemical substances to register their products with the European Chemical Agency (ECHA) according to the volume and classification of the substance.

AOC, LLC is fully committed to meeting the REACH compliance requirements for products that are imported into the EU. Importers established within the EU have the legal responsibility to ensure imported substances are registered and fully compliant with all aspects of the REACH legislation. To relieve importers of this registration obligation, manufacturers based outside of the EU have to appoint an Only Representative (OR). As a part of our strategy, AOC, LLC has appointed Intertek Semko Service AB as our Only Representative (OR) according to article 8(1) of the REACH regulation (regulation 1907/2006/EC). In keeping with our commitment, all phase-in (existing) substances relevant to established products being directly exported into the EU by AOC have been pre-registered unless pre-registration was not required.

For your reference, the contact information of our OR, Intertek, is being provided below:

**INTERTEK Semko Service AB,**

A company, incorporated under the laws of Sweden, having its head offices located in Torshamnsgatan 43, SE164 22 KISTA, SWEDEN registered to the commercial registrar of 556161-6953.

**Only Representative Contacts:**

**Angelique Pereira** at [angelique.pereira@intertek.com](mailto:angelique.pereira@intertek.com)

AOC, LLC and/or AOC's Suppliers intend to register all phase-in substances with the ECHA for all substances which it imports into the EU by the respective phase-in deadlines. Registration will be conducted by AOC's Only Representative and/or AOC's Supplier OR. Our Only Representative is obligated to track product substance volumes and uses for products directly supplied by any AOC, LLC location in North America on an annual basis. If you require a Declaration of REACH Compliance (DRC), please contact our Only Representative, myself or your local AOC, LLC sales representative.

AOC, LLC will also cover substance volumes and uses for customers agreeing to participate in our REACH Compliance Program. This covers product purchased from us by customers who take delivery in North America and then import into the EU as an article or substance. AOC, LLC will issue a Declaration of REACH Compliance (DRC) to said customers which comply with the following caveats:

1. Provide to our OR the name, address and respective volume of impacted AOC, LLC products exported to each EU importer.
2. Report this information on a minimum yearly basis and within 60 days following the end of the calendar year

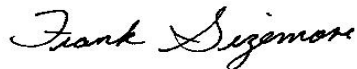
For additional information on the REACH Compliance Program, contact our Only Representative, myself or your local AOC, LLC sales representative.

Please be advised that AOC relies on the information available to us from our raw material suppliers to determine the presence of any substances of very high concern (SVHC). AOC products are free of SVHCs at a concentration of > 0.1 wt%, with the exception of (1) product. The SVHC status is identified on the product MSDS. Furthermore, to the best of our knowledge, none of these materials are generated during production. Because we do not expect these materials to be present, we do not run any analysis on our raw materials or on our finished products to quantify these materials. <sup>1</sup> (Note: This determination only covers substances listed as of June 20, 2011.)

As the supplier of resin and resin intermediates, we cannot make any claim with regard to the extruded or molded product or component subsequently made from these resins, since this may be dependent on the process and producer of such products.

Should you have any REACH questions regarding AOC, LLC products, REACH legislation or a request for a Declaration of REACH Compliance (DRC), please contact our Only Representative, myself or your local AOC, LLC sales representative.

Best Regards,



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